

## OWNER'S JAGUAR F-PACE PRE-DELIVERY LETTER

This document was compiled by several FPACE Forum users for their F-Pace delivery processes and to help others with theirs. It incorporates information collected from various threads on [www.fpaceforum.com](http://www.fpaceforum.com).

You will need to tweak this letter to fit your vehicle configuration particularly for InControl v. InControl Touch Pro as well as options you may or may not and your model specific configuration.

Thanks to everyone on the FPACE Forum for their contributions in making the Forum an invaluable resource for current and future F-Pace owners

IMPORTANT NOTE: If you are in USA then soon after you receive your vehicle you should get an email from ATT asking you to set up a myconnectedcar.att.com account. DO IT, DO NOT WAIT UNTIL LATER. You won't be able to do much but it will facilitate continuing ATT service after three month trial is over. If you don't get this email check your junk mail and if you still don't find it contact your dealer..

Enjoy that new FPACE!

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**SAMPLE LETTER**

March 14, 2017

Karim Bhojani & Trevor Gunderson  
Calgary Jaguar Dealer  
170 Glendeer Cir SE, Calgary, AB T2H 2V4

RE: Pre Delivery Items for my new F-PACE VIN# \_\_\_\_\_

Dear \_\_\_\_\_:

Prior to delivery and acceptance of my F-Pace please confirm these items were either addressed during manufacturing or the Pre-Delivery Inspection process. I know much of this is covered by the Jaguar-mandated Pre Delivery Inspection process but wanted to emphasize certain items that have been reported as problems by other owners.

1. Verify received configuration against ordered configuration.
2. Be sure the your Pathfinder software is completely up to date and that all Pathfinder PDI instructions are strictly followed by properly trained personnel.
3. All applicable Recall, Service Action, and Update Prior to Sale programs have been checked and completed. These include but are not limited to telematics unit and coolant level and all software updates including door/mirror module and infotainment/navigation updates.
4. Please include a completed copy of your Jaguar F-Pace PDI Form with my vehicle.
5. [OPTIONAL depending on your configuraton] [InControl Pro](#), telematics control unit and other vehicle control software updated to latest software revision/patches and updated using the latest diagnostic software tool revisions from Jaguar. Specifically be sure to reference:  
[SSM73092 - InControl Touch Pro Software Update Enhancements and Corrective Actions](#)  
[K437NAS4 - Service Action: InControl Touch Pro Phase 2.5 Software Update](#)
6. My VIN number correctly registered with my email address which is \_\_\_\_\_
7. Confirm the Personal Subscriber Identity Module (PSIM) card Integrated Circuit Card Identifier (ICCID) number has been recorded and configured correctly and that WiFi and mobile data capabilities are

working including hotspot. WiFi capabilities and hotspot initialized AFTER vehicle telematic GSM system is initialized. Please be sure vehicle is NOT attached to dealership wifi network when trying to set up vehicle GSM connection because I understand this has caused problems for other owners during this step.

8. Insure that the sleeve that held the SIM and that has CCID on it is placed with my vehicle user literature..
9. Confirm that Field Action/Technical Bulletin K444NAS1- Telematics is either not applicable to my vehicle or if it is that the telematics unit has been replaced and re-programmed.
10. I wish to complete the InControl account creation and registration there at your dealership to insure process is done correctly and successfully. I understand the web site does not work well on phones so please have an internet connected computer available for my use and plan to sit with me during the registration process and subsequent account login within the vehicle and on my phone apps to insure the process completed correctly.
11. [OPTIONAL depending on your configuration] InControl Live apps capability activated and working.
12. InControl start and protect membership set to five years not four.
13. InControl Valet mode with PIN code working properly.
14. Maps updated to latest version.
15. While I am present verify that the Jaguar phone apps - Remote and Route Planner – are communicating with vehicle and operating properly.
16. Verify that my phone is working with vehicle both in wired and Bluetooth modes. I will bring a USB cable and understand I should use a phone manufacturer provided cable or other high quality USB cable.
17. Radio and Sirius XM systems properly operating.
18. CD Player working properly.
19. Check for rattles and vibration in the front doors' speakers, particularly when playing heavy bass
20. Hood and rear hatch properly aligned.
21. No scratches or paint blemishes or glass damage.
22. Front and rear towing eye covers in bumper(s) in place and secure and one towing eye placed in Emergency equipment kit.
23. All door sealing trim/gaskets secure and no wind leakage.
24. Sunroof and all cabin lights operating correctly and sunglass holder operating correctly.
25. Windshield and window gaskets and clips secure.
26. Coolant tank cap seated and sealed, tank filled with correct type of coolant and inspected for leaks after being run for a while at pressure.
27. No fluid leaks anywhere and specifically from Front Drive Line Unit.
28. No rattles from glove box, dashboard, steering column, speakers or elsewhere.
29. Rear tail lights properly aligned.
30. [OPTIONAL DEPENDING ON CLIMATE AND TIME OF YEAR] Make sure wiper fluid is suitable for the season to prevent freezing.
31. Front and rear license plate plinths and license plates mounted correctly and securely. [OPTIONAL] include or remove front license plate depending on your state or provincial requirements.
32. Tire pressure set correctly. Please set my pressure to: \_\_\_\_\_ [OPTIONAL] many people have found that a lighter load setting gives a smoother ride, 1-2 people around 34 psi.
33. All batteries fully charged including telematics non-chargeable battery.
34. Settings for passive arming, auto mirror folding, daytime running lamps, speed dependent mode and drip wipe set to my specifications.
35. All accessories I've ordered properly installed.

[OPTIONAL] I don't mind if your service staff puts a couple of extra miles on road test to ensure all of the above items are checked and am willing to wait a few days to ensure everything is working correctly and WiFi up and running.

Thank you in advance for your attention to these items to ensure a smooth delivery, acceptance and operation of the vehicle. I look forward to receipt of my new F-Pace.

Sincerely,