



SERVICE ACTION

Service Action
Number: K309

Subject: Oxygen (O2) Sensors	Publication No.: K309
	Model: XF (X250) - V6 S/C 3.0L Petrol /V8 5.0L Petrol/V8 S/C 4.2L Petrol
	Model Years: 2013 - 2015
	Vin Range: S50937 - U88782
	Model: XJ Range (X351) - V6 S/C 3.0L Petrol /V8 5.0L Petrol/V8 S/C 5.0L Petrol
	Model Years: 2013 - 2015
	Vin Range: V34129 - V90847
	Model: F-TYPE (X152) - V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
	Model Years: 2014 - 2016
	Vin Range: K00001 - K29970
	Date of Issue: 21/10/2015
	Expiry Date: 31/10/2017

To:	All National Sales Companies, Authorised Repairers and Importers (Excluding North America)
For the Attention of:	The Managing Director, Sales Director and Customer Service Director
Related information:	This Service Action is valid for two years only. Repairs must be complete and Warranty claims accepted for payment prior to the expiry date at the top of this Service Action.

Dear Colleagues

To address concerns with the correct operation of the Oxygen (O2) Sensors, new engine module software is required on the models, engine variants and Vehicle Identification Number (VIN) ranges described above.

Action to be taken

Unsold vehicles must be repaired prior to hand-over of the vehicle for retail sale.

At the next service opportunity you are requested to reconfigure the Powertrain Control Module (PCM) with latest level of software.

Please check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles in market, please contact the Jaguar Field Actions team by email at jlrcamp@jaguarlandrover.com. All overseas requests should be forwarded via the National Sales Company/Regional Office only

At the time of confirming a booking for vehicle repair, please ensure that all outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Yours faithfully

Peter Cockle

Technical Director - Global Customer Service



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K309**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 October 2017** closure date must be submitted or payment within 30 calendar days of completion of the repair.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.



NOTE: the Engine Control Module (ECM) may also be referred to as Powertrain Control Module (PCM).

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
K309	B	Configure the PCM	86.99.26	0.20	-	-
K309	C	Configure the PCM Drive in/drive out	86.99.26 10.10.10	0.20 0.20	- -	- -

Normal Warranty policies and procedures apply.

F-TYPE (X152)

Model Year: 2014-2016
VIN: K00001-K29970
Assembly Plant: Castle Bromwich

Engine:

V6 S/C 3.0L
Petrol
V8 S/C 5.0L
Petrol

XF (X250)

Model Year: 2013-2015
VIN: S50937-U88782
Assembly Plant: Castle Bromwich

Engine:

V6 S/C 3.0L
Petrol
V8 5.0L Petrol
V8 S/C 5.0L
Petrol

XJ Range (X351)

Model Year: 2013-2015
VIN: V34129-V90847
Assembly Plant: Castle Bromwich

Engine:

V6 S/C 3.0L
Petrol
V8 5.0L Petrol
V8 S/C 5.0L
Petrol

WARRANTY

Workshop Procedure

CAUTION : a Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis/module programming.

CAUTION : ensure all ignition 'ON'/ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

NOTE : SDD must be loaded with DVD143.03 v.218 or later.

NOTE : the Engine Control Module (ECM) may also be referred to as Powertrain Control Module (PCM).

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).
3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Diagnosis' from the Session Type screen.
6. Select the 'Selected Symptoms' tab, and then select the following:
 ^ Powertrain > Engine system > Engine performance
7. Select the 'Recommendations' tab.
8. Read and close any publication from the list of recommended candidates to expose the 'Extras' tab.
9. Select the 'Extras' tab.
10. From the list of recommended candidates, select Run to perform the 'Configure existing module - Powertrain control module' option.
11. Follow all on-screen instructions to complete this task, ensuring all DTCs are cleared.
12. Exit the current session.
13. Disconnect the SDD and the battery power supply from the vehicle.

TECHNICAL BULLETIN
LTB00671NAS6
27 JUN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in gray

SECTION: 303-14

Engine MIL Illuminated With Heated Oxygen Sensor-Related DTCs Stored

AFFECTED VEHICLE RANGE:

LR4 (LA)

Model Year: 2014-2016
VIN: 679426-784564
Assembly Plant: Solihull

Range Rover Sport (LW)

Model Year: 2014
VIN: 000002-399999 V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
Assembly Plant: Solihull

Range Rover Sport (LW)

Model Year: 2014-2015
VIN: 500005-542163 V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
Assembly Plant: Solihull

Range Rover Sport (LW)

Model Year: 2014-2015
VIN: 600009-630153 V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
Assembly Plant: Solihull

Range Rover (LG)

Model Year: 2013-2015
VIN: 000002-243370 V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
Assembly Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The engine Malfunction Indicator Lamp (MIL) may be illuminated. Upon diagnosis, the technician may find one or more Diagnostic Trouble Code (DTC), listed in the table below and relevant to the heated oxygen sensors (HO2S), may be stored in the Engine Control Module (ECM).

Cause: This may be caused by thermal shock when water contacts the heated sensing element.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:



NOTE: Quantity listed refers to the number of oxygen sensors installed on the vehicle, NOT necessarily the number required for the repair.

LR035750	Pre-catalyst oxygen sensor - All vehicles	2
LR035746	Mid-catalyst oxygen sensor - Left - All vehicles EXCEPT Range Rover Sport (L494); Range Rover (L405) - 2015MY-onwards - SULEV NAS only	1
LR052424	Mid-catalyst oxygen sensor - Right - LR4 (L319)	1
LR035747	Mid-catalyst oxygen sensor - Right - Range Rover Sport (L494); Range Rover (L405) EXCEPT 2015MY-onwards - SULEV NAS only	1
LR062826		1

	Mid-catalyst oxygen sensor - Right - Range Rover Sport (L494); Range Rover (L405) - 2015MY-onwards - SULEV NAS only	
LR062827	Mid-catalyst oxygen sensor - Left - Range Rover Sport (L494); Range Rover (L405) - 2015MY-onwards - SULEV NAS only	1
LR052426	Post-catalyst oxygen sensor - Right - LR4 (L319)	1
LR052425	Post-catalyst oxygen sensor - Left - LR4 (L319)	1
LR035748	Post-catalyst oxygen sensor - Range Rover Sport (L494); Range Rover (L405)	2

TOOLS:

NOTE: This 'Active Bulletin' will display a functional programming shortcut if accessed within a diagnostic session using SDD.

SDD with latest DVD and Calibration File
Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:

NOTE: Use DDW to check for any Recall, Service Action, or Update Prior to Sale notice requiring an Powertrain Control Module' (PCM) software update. If 'yes', perform and claim the update as per that program.



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Sensor - Heated Oxygen (HO2S) - Pre-catalyst - Right - Renew - LR4 (L319)	17.50.42	1.6	04	LR035750
Sensor - Heated Oxygen (HO2S) - Pre-catalyst - Left - Renew - LR4 (L319)	17.50.39	1.6	04	LR035750
Sensor - Heated Oxygen (HO2S) - Mid-catalyst - Right - Renew - LR4 (L319)	17.50.43	0.3	04	LR052424
Sensor - Heated Oxygen (HO2S) - Mid-catalyst - Left - Renew - LR4 (L319)	17.50.40	0.2	04	LR035746
Sensor - Heated Oxygen (HO2S) - Post-catalyst - Right - Renew - LR4 (L319)	17.50.44	0.1	04	LR052426
Sensor - Heated Oxygen (HO2S) - Post-catalyst - Left - Renew - LR4 (L319)	17.50.41	0.1	04	LR052425
Sensor - Heated Oxygen (HO2S) - Pre-catalyst - Right - Renew - Range Rover Sport (L494)	17.50.42	1.8	04	LR035750
Sensor - Heated Oxygen (HO2S) - Pre-catalyst - Left - Renew - Range Rover Sport (L494)	17.50.39	1.8	04	LR035750
Sensor - Heated Oxygen (HO2S) - Mid-catalyst - Right - Renew - Range Rover Sport (L494); Range Rover (L405)	17.50.43	0.4	04	LR035747
Sensor - Heated Oxygen (HO2S) - Mid-catalyst - Left - Renew - Range Rover Sport (L494); Range Rover (L405)	17.50.40	0.3	04	LR035746
Sensor - Heated Oxygen (HO2S) - Post-catalyst - Right - Renew - Range Rover Sport (L494); Range Rover (L405)	17.50.44	0.1	04	LR035748
Sensor - Heated Oxygen (HO2S) - Post-catalyst - Left - Renew - Range Rover Sport (L494); Range Rover (L405)	17.50.41	0.1	04	LR035748
Sensor - Heated Oxygen (HO2S) - Pre-catalyst - Right - Renew - Range Rover (L405)	17.50.42	1.9	04	LR035750
Sensor - Heated Oxygen (HO2S) - Pre-catalyst - Left - Renew - Range Rover (L405)	17.50.39	1.9	04	LR035750
Configure existing module - Engine Control Module	12.90.13	0.2	04	LR038618



NOTE: Normal Warranty procedures apply.

Diagnostic Trouble Code (DTC) Information

Diagnostic Trouble Codes Relating to this Issue

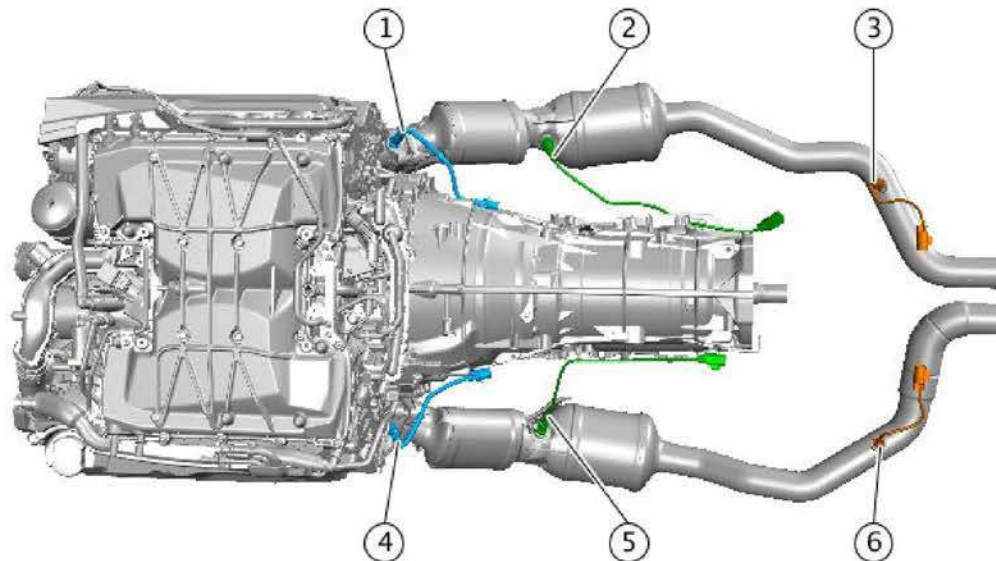
NOTE: Only base DTC data listed; third byte data not listed.

Diagnostic Trouble Code (DTC) List	Affected Heated Oxygen Sensor (HO2S)
P0030, P0031, P00D1, P0130, P0131, P0132, P0133, P0134, P0135, P014C, P2195, P2196, P2231, P2237, P2243, P2245, P2251, P2297, P2626, P2A00	Heated Oxygen Sensor (HO2S) - Pre-catalyst - Bank 1, Sensor 1 (B1-S1)
P0050, P0051, P00D3, P0150, P0151, P0152, P0153, P0154, P0155, P2197, P2198, P2234, P2240, P2247, P2254	Heated Oxygen Sensor (HO2S) - Pre-catalyst - Bank 2, Sensor 1 (B2-S1)
P0037, P0038, P0054, P0136, P0137, P0138, P0139, P013A, P013E, P0140, P0141, P2270, P2271	Heated Oxygen Sensor (HO2S) - Mid-catalyst - Bank 1, Sensor 2 (B1-S2)
P0056, P0057, P0060, P013C, P014A, P0156, P0157, P0158, P0159, P0160, P0161, P2272, P2273	Heated Oxygen Sensor (HO2S) - Mid-catalyst - Bank 2, Sensor 2 (B2-S2)
P0042, P0043, P0044, P0055, P0142, P0143, P0144, P0147, P2274, P2275	Heated Oxygen Sensor (HO2S) - Post-catalyst - Bank 1, Sensor 3 (B1-S3)
P0061, P0062, P0063, P0162, P0163, P0164, P0167, P2276, P2277	Heated Oxygen Sensor (HO2S) - Post-catalyst - Bank 2, Sensor 3 (B2-S3)

Heated Oxygen Sensor (HO2S) Location and Designation

1. **NOTE:**
Engine shown viewed from above.

Heated Oxygen Sensor (HO2S) location and designation.



E181489

HO2S	Description	Identification
1	Heated Oxygen Sensor (HO2S) - Pre-catalyst - Bank 1, Sensor 1	B1-S1
2	Heated Oxygen Sensor (HO2S) - Mid-catalyst - Bank 1, Sensor 2	B1-S2
3	Heated Oxygen Sensor (HO2S) - Post-catalyst - Bank 1, Sensor 3	B1-S3
4	Heated Oxygen Sensor (HO2S) - Pre-catalyst - Bank 2, Sensor 1	B2-S1
5	Heated Oxygen Sensor (HO2S) - Mid-catalyst - Bank 2, Sensor 2	B2-S2
6	Heated Oxygen Sensor (HO2S) - Post-catalyst - Bank 2, Sensor 3	B2-S3

SERVICE INSTRUCTION:


CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during diagnosis / module programming.

CAUTION: Ensure all ignition ON/OFF requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

 **NOTE: The Jaguar Land Rover-approved diagnostic tool must be loaded with DVD146.00 v.241 or later.**

 **NOTE: Use DDW to check for Recall, Service Action, or Update Prior to Sale notice eligibility requiring a Powertrain Control Module (PCM) software update. If eligible, perform and claim the PCM update as per that program.**

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.
2. Turn ignition ON (engine not running).
3. Connect the Jaguar Land Rover-approved diagnostic tool to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing the diagnostic tool to read the VIN, identify the vehicle, and initiating the data collect sequence.
5. Read Diagnostic Trouble Codes (DTC).
6. Exit the current session.

7.  **NOTE: Only the affected Heated Oxygen Sensor(s) (HO2S) should be replaced as per the Diagnostic Trouble Code (DTC) stored in the Engine Control Module (ECM). It is very unlikely for both sensors to fail simultaneously. The new software will prevent any further concerns.**

Replace the affected Heated Oxygen Sensor(s) (HO2S) (see TOPIx Workshop Manual, section 303-14: Electronic Engine Controls).

 **NOTE: One or more of the Diagnostic Trouble Codes (DTC) from the list above must be set in the Engine Control Module (ECM).**

8. Connect the Jaguar Land Rover-approved diagnostic tool to the vehicle and begin a new session.
9. Follow the on-screen prompts, allowing the diagnostic tool to read the VIN, identify the vehicle, and initiating the data collect sequence.
10. Select **Diagnosis** from the Session Type screen.
11. Select the **Selected Symptoms** tab and then select:
 - **Electrical > Instruments > Warning lamps > Engine malfunction lamp > Lamp illuminated**
12. Select **continue**.
13. Select the **Recommendations** tab.
14. Select **Run** to perform the **Configure existing module - Powertrain control module** option.
15. Follow all on-screen instructions to complete this task, ensuring all Diagnostic Trouble Codes (DTC) are cleared.
16. When all tasks are complete, select the **Session** tab and then select the **Close Session** option.
17. Disconnect the diagnostic tool and battery power supply from the vehicle.