

STEP-1 Get into the backseat (alone) with a good work light



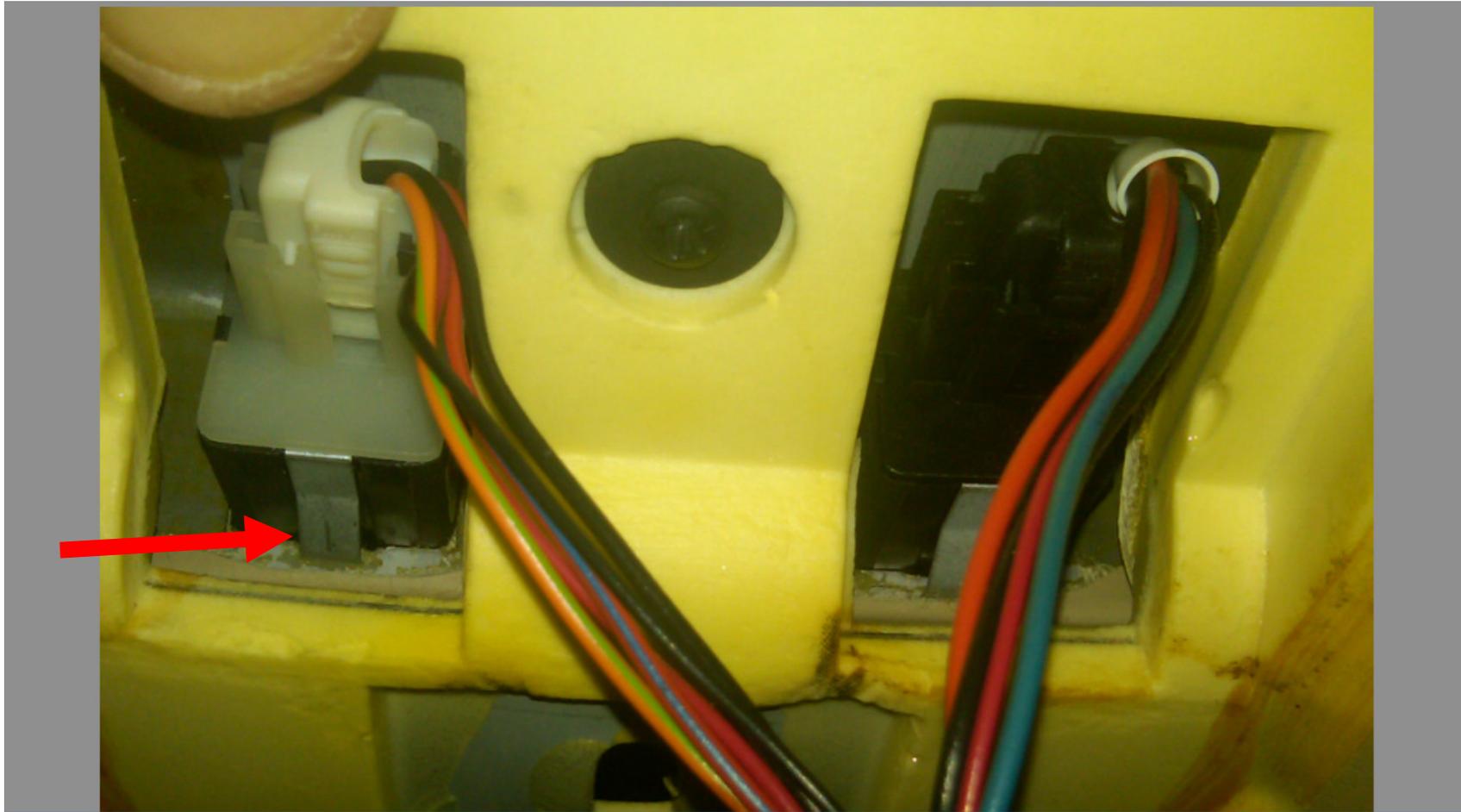
STEP-2 Pry the FRONT edge of the shelf plate and pull forward-out



STEP-3 Remove the 2 phillips screws and remove the console



STEP-4 Push the retaining clip in an push the entire unit out the front



You can now determine the source of the problem:
-- Usually a stuck switch slide that is remedied by removing and replacing