

TECHNICAL BULLETIN

JTB00411v2

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SECTION: 501-00

Discoloration of Exterior Door Aluminium Finishers

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2009-2014

VIN: R00019-U06496

XJ Range (X351)

Model Year: 2010-2014

VIN: V00325-V58603

MARKETS:

All Except Russia

CONDITION SUMMARY:

Situation: A customer may report a concern that there is discoloration of the exterior door aluminium finishers.

This version has been issued for a change to the Labor Times.

Cause: The aluminium surface can be affected by climatic conditions. **Suggested Customer Concern Code AV1.**

Action: Should a customer express concern, follow the Service instruction outlined below.

PARTS:

C2Z-31325	XF - Rear door finisher - right	Quantity: 1
C2Z-31326	XF - Rear door finisher - left	Quantity: 1
C2Z-31323	XF Mirror finisher - right	Quantity: 1
C2Z-31324	XF Mirror finisher - left	Quantity: 1
C2D-47190	XJ - Mirror finisher - left	Quantity: 1
C2D-47191	XJ - Mirror finisher - right	Quantity: 1
C2D-45815	XJ - 15MY Rear quarter window glass (Clear glass) - right	Quantity: 1
C2D-45819	XJ - 15MY Rear quarter window glass (Clear glass) - left	Quantity: 1
C2D-45816	XJ - 15MY Rear quarter window glass (Privacy glass) - right	Quantity: 1
C2D-47168	XJ - 15MY Rear quarter window glass (Privacy glass) - left	Quantity: 1

TOOLS:

No Tools Required

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
XJ - Mirror back	76.11.26	0.1	81	C2D47190
XJ - Rear quarter window glass finisher - one side	76.81.02	1.6	81	C2D45815
XF - Mirror back	76.11.26	0.1	81	C2Z31323
XF - Rear door finisher	76.43.21	0.3	81	C2Z31325



NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

XJ

- 1 Install a new rear quarter glass, (see TOPIx workshop Manual Section 501-11, Glass, Frames and Mechanisms - Rear Quarter Window Glass).

XF

- 2 Install a new rear door outer finisher, (see TOPIx Workshop manual Section 501-11: Glass, Frames and Mechanisms - Rear Door Window Glass). Follow steps 1-11 to install a new rear door outer finisher.

XJ - XF

- 3 Install a new exterior mirror cover (see TOPIx Workshop Manual Section 501-09: Rear View Mirrors - Exterior Mirror Cover).