

JTB00250V4

# TECHNICAL BULLETIN

19 FEB 2014



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**SECTION:**

501-00

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**SUBJECT/CONCERN:**

A-Pillar Creak Noise

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**MARKETS:**

All

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**CONDITION SUMMARY:**

**SITUATION:**

Right or left A-pillar creak noise heard from within the car. The noise may be heard from the right or left side of the facia panel.

**This Version has been issued for a change to the closing Model Year.**

**CAUSE:**

Issue with the bonded body panels at the seam joint. **Suggested Customer Concern Code - B09.**

**NOTE:**

**This Repair should only be carried out by a Approved Body Centre capable of structural aluminium repairs.**

**ACTION:**

Should a customer express concern, follow the Service Instruction outlined below.

**PARTS:**

| PART NUMBER | DESCRIPTION | QUANTITY |
|-------------|-------------|----------|
| C2C36026    | Rivet       | 2        |

**WARRANTY:****NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

| DESCRIPTION           | SRO      | TIME | CONDITION CODE | CAUSAL PART       |
|-----------------------|----------|------|----------------|-------------------|
| A-Pillar Creak Repair | 76.96.03 | 0.7  | 61             | C2D5330 - C2D5329 |

**NOTE:**

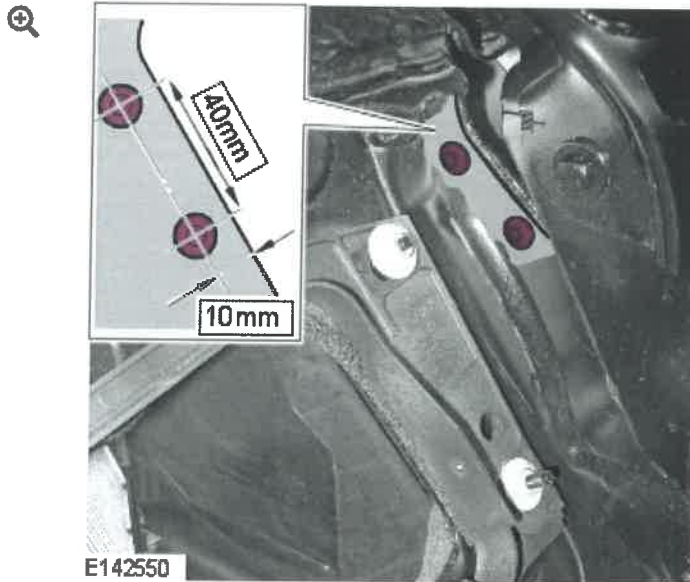
The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

**SERVICE INSTRUCTION:**

- Remove the Engine Control Module (ECM) for access (see TOPIx Workshop manual, section 303-14).
- Using suitable tape, tape up the air box to avoid swarf contamination from drilling.

**Right-Hand Drive vehicles only**

3.



Measure 10mm from the panel edge.

- Using a suitable tool, mark the first fixing.
- Measure and mark the second fixing 40mm from the first fixing.

4.

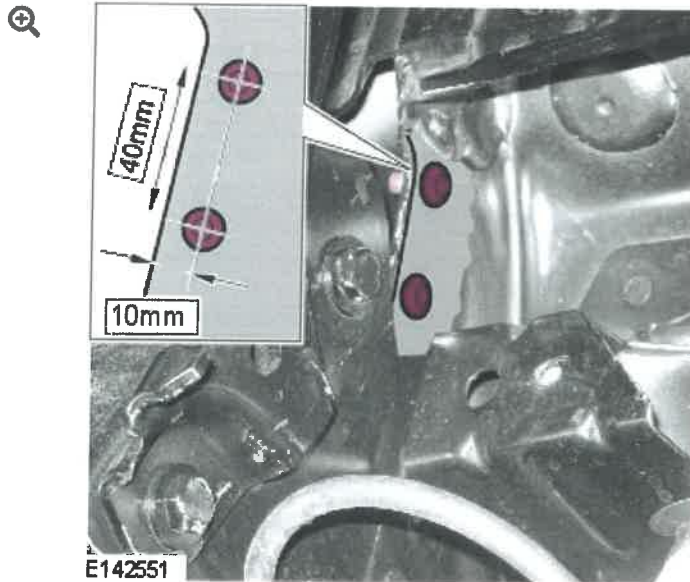
**NOTE:**

The drill should be clean or new with no ferrous traces.

Using a suitable 6.5mm drill, drill out the marked fixings.

**Left-Hand Drive vehicles only**

5.



Measure 10mm from the panel edge .

- Using a suitable tool, mark the first fixing.
- Measure and mark the second fixing 40mm from the first fixing.

6. Using a suitable 6.5mm drill, drill out the marked fixings.

### All vehicles

7. Clean the drilled holes (De burr).

8. Using a suitable sealant, apply sealant to the raw edges of the drilled holes.

9.

#### NOTES:

- The sealant should be dry before fitting the rivet.
- Make sure the rivets are fully seated.

Using a suitable rivet gun, install the rivets.

- Using a suitable sealant, apply sealant to the rivets.

10. Remove any swarf from the drilling process.

11. Remove and discard the masking tape from the air vent.

12. Refit the Engine Control Module (ECM) (see TOPIx Workshop manual, section 303-14).