



All

DATE 04/03

3-179

SERVICE

ADMINISTRATION BULLETIN

Scheduled Maintenance Program - 2003 MY USA Vehicles

MODEL 2003 MY
All USA
VIN

Issue:

We are pleased to announce the details of the 2003 Model Year Scheduled Maintenance Program. As previously announced, we will continue to offer this program for all USA 2003 model year vehicles (operated in the United States) which provides for 4 scheduled 10,000 mile service intervals (10K, 20K, 30K, and 40K) and includes the items identified in the 2003 Model Year Passport To Service Brochure. This program is part of our continuing effort to achieve "Best in Class" Customer Satisfaction.

Normal wear items (brake pads, etc) and Service adjustments are not covered within this maintenance program and are identified in the Passport to Service Brochure on page 6. Jaguar specifies that the brake fluid be changed at a 2-year interval. This fluid change is included in the 30,000-mile service interval. The requirement of a pollen filter change for all S-TYPE models is also included at each 10,000-mile interval, as well as for the X-TYPE at 20K and 40K intervals. The maintenance program applies to eligible USA vehicles during their New Car Warranty Period only.

Service interval summary codes are included in support of this program to ease the claiming for reimbursement. Parts required to complete the services will be reimbursed at Jaguar suggested retail rates and are not subject to additional handling charges. Labor reimbursement will be at your warranty labor rate at the Jaguar suggested labor operation times to complete each individual service. Allowances are given on each claim for hazardous waste removal as well as miscellaneous fluids.

Claims for each of these services will be allowed within 2,500 miles on either side of the scheduled (i.e. 7.5K-12.5K for the 10,000 mile service interval). Claims may also be submitted at 12-month intervals, although claims will be accepted up to 14 months, for vehicles that travel less than 10,000 miles annually. Should the vehicle have a high proportion of short journeys operate in severe conditions, Jaguar Cars recommends that the maintenance procedures scheduled at 10,000-mile intervals be performed at intervals that do not exceed 6 months.

2003 MY SCHEDULED MAINTENANCE PROGRAM

X-TYPE		All Variants		Replacement Interval			
Quantity	Part #	Description	10K	20K	30K	40K	
7	E45/SM	Engine Oil	X	X	X	X	
1	XR8 23395	Oil Filter	X	X	X	X	
1	C2S 11665	Oil Drain Plug Assembly	X	X	X	X	
1	C2S 16860	Pollen Filter		X		X	
1	C2S 11215	Air Filter				X	
1	MNA 7829AD	Brake Fluid			X		
Hours			1.2	1.4	1.7	1.4	

Warranty Information				
	10K	20K	30K	40K
Program Code	I 110 - K	I 120 - K	I 130 - K	I 140 - K
Scheduled Time	1.2	1.4	1.3	1.4
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			

S-TYPE		V6		Replacement Interval			
Quantity	Part #	Description	10K	20K	30K	40K	
7	E45/SM	Engine Oil	X	X	X	X	
1	XR8 23395	Oil Filter	X	X	X	X	
1	C2S 11665	Oil Drain Plug Assembly	X	X	X	X	
1	XR8 30254	Pollen Filter	X	X	X	X	
1	AJ8 2766	Air Filter				X	
1	MNA 7829AD	Brake Fluid			X		
1	C2C 6056	Wiper Insert Driver	X	X	X		
1	C2C 6055	Wiper Insert Passenger	X	X	X		
1	C2S 1638	Screen Paste	X	X	X	X	
1	XR8 32336	Wiper Blade Driver				X	
1	XR8 16622	Wiper Blade Passenger				X	
Hours			1.3	1.3	1.7	1.3	

Warranty Information				
	10K	20K	30K	40K
Program Code	I 110 - N	I 120 - N	I 130 - N	I 140 - N
Scheduled Time	1.3	1.3	1.3	1.3
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			

S-TYPE		V8 All		Replacement Interval			
Quantity	Part #	Description	10K	20K	30K	40K	
7	E45/SM	Engine Oil	X	X	X	X	
1	AJ8 2297	Oil Filter	X	X	X	X	
1	NCE 1850AB	Oil Drain Plug Washer	X	X	X	X	
1	XR8 30254	Pollen Filter	X	X	X	X	
1	AJ8 2766	Air Filter				X	
1	MNA 7829AD	Brake Fluid			X		
1	C2C 6056	Wiper Insert Driver	X	X	X		
1	C2C 6055	Wiper Insert Passenger	X	X	X		
	C2S 1638	Screen Paste	X	X	X	X	
1	XR8 32336	Wiper Blade Driver				X	
1	XR8 16622	Wiper Blade Passenger				X	
Hours			1.3	1.3	1.7	1.3	

Warranty Information				
	10K	20K	30K	40K
Program Code	I 110 - P	I 120 - P	I 130 - P	I 140 - P
Scheduled Time	1.3	1.3	1.3	1.3
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			

2003 MY SCHEDULED MAINTENANCE PROGRAM

XJ	NA	Description	Replacement Interval			
			10K	20K	30K	40K
8	E45/SM	Engine Oil	X	X	X	X
1	EAZ 1354	Oil Filter	X	X	X	X
1	AJ8 3017	Oil Drain Plug	X	X	X	X
1	NJA 3558AA	Air Filter				X
1	MNA 7829AD	Brake Fluid			X	
1	GNB 8961AA	Wiper Insert	X	X	X	
1	C2S 1638	Screen Paste	X	X	X	X
1	GJA 8960BB	Wiper Blade				X
	Hours		1.2	1.2	1.7	1.2

Warranty Information				
Normally Aspirated Vehicles				
	10K	20K	30K	40K
Program Code	I 110 - R	I 120 - R	I 130 - R	I 140 - R
Scheduled Time	1.2	1.2	1.3	1.2
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			

XJ	S/C	Description	Replacement Interval			
			10K	20K	30K	40K
8	E45/SM	Engine Oil	X	X	X	X
1	AJ8 2297	Oil Filter	X	X	X	X
1	AJ8 3017	Oil Drain Plug	X	X	X	X
1	NJA 3558AA	Air Filter				X
1	MNA 7829AD	Brake Fluid			X	
1	GNB 8961AA	Wiper Insert	X	X	X	
1	C2S 1638	Screen Paste	X	X	X	X
1	GJA 8960BB	Wiper Blade				X
	Hours		1.2	1.3	1.6	1.4

Warranty Information				
Supercharged Vehicles				
	10K	20K	30K	40K
Program Code	I 110 - S	I 120 - S	I 130 - S	I 140 - S
Scheduled Time	1.2	1.3	1.2	1.4
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			

2003 MY SCHEDULED MAINTENANCE PROGRAM

XK	NA	Description	Replacement Interval			
			10K	20K	30K	40K
8	E45/SM	Engine Oil	X	X	X	X
1	AJ8 2297	Oil Filter	X	X	X	X
1	AJ8 3017	Oil Drain Plug	X	X	X	X
1	NJA 3558AA	Air Filter				X
1	MNA 7829AD	Brake Fluid			X	
1	GNB 8961AA	Wiper Insert Driver	X	X	X	
1	GNB 8961AA	Wiper Insert Passenger	X	X	X	
1	C2S 1638	Screen Paste	X	X	X	X
1	GJA 8962CB	Wiper Blade Driver				X
1	GJA 8960BB	Wiper Blade Passenger				X
	Hours		1.2	1.2	1.7	1.2

Warranty Information				
Normally Aspirated Vehicles				
	10K	20K	30K	40K
Program Code	I 110 - T	I 120 - T	I 130 - T	I 140 - T
Scheduled Time	1.2	1.2	1.3	1.2
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			

XK	S/C	Description	Replacement Interval			
			10K	20K	30K	40K
8	E45/SM	Engine Oil	X	X	X	X
1	EAZ 1354	Oil Filter	X	X	X	X
1	AJ8 3017	Oil Drain Plug	X	X	X	X
1	NJA 3558AA	Air Filter				X
1	MNA 7829AD	Brake Fluid			X	
1	GNB 8961AA	Wiper Insert Driver	X	X	X	
1	GNB 8961AA	Wiper Insert Passenger	X	X	X	
1	C2S 1638	Screen Paste	X	X	X	X
1	GJA 8962CB	Wiper Blade Driver				X
1	GJA 8960BB	Wiper Blade Passenger				X
	Hours		1.2	1.3	1.6	1.4

Warranty Information				
Supercharged Vehicles				
	10K	20K	30K	40K
Program Code	I 110 - U	I 120 - U	I 130 - U	I 140 - U
Scheduled Time	1.2	1.3	1.2	1.4
Renew Brake Fluid			0.4	
Sublet Amount	\$ 5.00			
Haz Mat Amount	\$ 5.00			