



MODEL XK

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NUMBER JTB00123 (Issue 1)

Service

TECHNICAL BULLETIN

SECTION: 204

Front Shock Absorber Squeak - Repair Procedure

AFFECTED VEHICLE RANGE:

XK (X150) with CATS only

VIN: B10572 - Onwards
Model Year: 2007 - Onwards

CONDITION SUMMARY:

Situation: An issue has been identified where a squeak noise from the front suspension when driving over bumps may be evident. This noise may be due to the front shock absorbers.

NOTE: Front shock absorbers must be replaced in pairs on a customer complaint basis only.

Action: In the event of a customer concern of the above, refer to the Repair Procedure outlined below to replace the front shock absorbers.

PARTS:

C2P19129Shock absorber - front Qty: 2

TOOLS:

Refer to Workshop Manual (GTR) for required special tools

WARRANTY:

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

Description	SRO	Time (hours)	Condition Code	Causal Part
Front shock absorbers - Diagnosis and Replacement	60.91.47	1.20	42	C2P19129

Normal warranty policy and procedures apply.

REPAIR PROCEDURE:

DIAGNOSE FRONT SHOCK ABSORBER SQUEAK

- Road test vehicle to confirm squeak noise is present.
- Open hood.

NOTE: Global Technical Reference (GTR) lookup sequence is as follows:
GTR Home > NAS > X150 - XK > Electrical Guides > Model Year > Electrical Guides.

- Disconnect front shock absorber electrical connectors **FL015** and **FL025**.
- Close hood.

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Dealer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

5. Road test vehicle to confirm squeak noise is no longer present.
 - If the squeak noise is no longer present, continue to **REPLACE FRONT SHOCK ABSORBERS** below.
 - If the squeak noise **is** still present, do **not** replace the front shock absorbers; connect front shock absorber electrical connectors **FL015** and **FL025** and carry out further diagnosis as a separate Warranty claim.

REPLACE FRONT SHOCK ABSORBERS



NOTE: Global Technical Reference (GTR) lookup sequence is as follows:

GTR Home > NAS > X150 - XK > Service Information > Model Year > 2: Chassis > 204: Suspension > 204-01: Front Suspension.

1. Refer to Workshop Manual (GTR) section 204-01: Front Suspension to replace both front shock absorbers.