

TECHNICAL SERVICE BULLETIN No.JTB00205/2010 16 July 2010

Circulate to:	Service Manager	Parts Manager	Warranty Administrator	Service Reception	Technicians

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Subject/Concern:	Front Window Regulator Reset
Model:	
XK Range	VIN Range: B00001 Onwards
Markets:	All
Section:	501-00
Summary	
<p>A customer may report a concern of the glass dropping on its own, when trying to close, noise (knock, clunk, squeak or ticking) or binding, when the glass is moving.</p> <p>• Do not remove or replace the window regulator or motor - this is not necessary to resolve these issues.</p> <p>Cause: Incorrect inboard/outboard (lateral) setting of door glass. Suggested Customer Concern Code - G07.</p> <p>Action: Should a customer express concern, follow the Service Instruction outlined below.</p>	

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

Labor Time		
Operation Description	Operation No.	Time
Front Door Glass Adjustment	76.31.03	0.3 hours
Repair/Claim Coding		
Causal Part:	C2P12373	
ACES Condition Code:	09	

Service Instruction

• **Do not remove or replace the window regulator or motor.**

1. Carry out door window glass adjustment (see Global Technical Reference GTR Workshop Manual, section 501-11 (76.31.03)).